

ACCOUNTABLE BEHAVIORAL HEALTH ALLIANCE

Policy No. 008 Integration with Physical Healthcare

Original Policy Date:	June 16, 1997
Next Review Date:	May 12, 2008
Revision History (approval):	June 17, 1998 May 12, 2006
Cross References:	

Purpose:	To describe a process of member integration of care issues with physical healthcare providers.
Policy:	Accountable Behavioral Health Alliance shall ensure coordination and integration of behavioral health services delivered by a county partner or subcontractor with a member's Primary Care Physician.
Objective:	To ensure a holistic health care approach for members To coordinate services between various specialties
Procedure:	<p>ABHA:</p> <ol style="list-style-type: none"> 1. Accountable Behavioral Health Alliance shall monitor county partners and subcontractor compliance with this policy by conducting quality assurance activities as outlined in the ABHA QM Plan 2. ABHA staff will meet with senior management of FCHPs at least quarterly to develop relationships, formalize linkage agreements and coordinate care for the purpose of promoting the integration of member's special healthcare needs <ol style="list-style-type: none"> a) Linkage agreements will include processes for identifying and coordinating member's overlapping mental health and physical health special healthcare needs b) ABHA Executive Director, Quality Manager, and Utilization Managers will meet with their counterparts at least biannually to operationalize these goals

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Procedure:	COUNTY PARTNER: 3. ABHA’s county partners will establish policies and procedures to ensure compliance with this policy. 4. County partners and subcontractors shall secure a Release of Information from a consumer or consumer representative to share pertinent information with the Primary Care Providers (PCP) and any other physical healthcare providers as clinically appropriate to ensure good case coordination and care management of physical and behavioral health issues. 5. County partners and subcontracted providers shall respond in a timely manner to oral requests for information and consultation by Primary Care Providers (PCP) and any other physical healthcare providers as clinically appropriate. 6. All coordination shall be conducted within the laws governing confidentiality. 7. County partners and subcontracted providers shall ensure appropriate documentation in the clinical record of case coordination including that the following have been sent to the Primary Care Physician as clinically appropriate. a) Appropriate assessment information and/or medication orders b) Special needs or changes documented c) Hospital admission and discharge record d) Any other pertinent clinical information (e.g. referrals) that would be clinically appropriate for case coordination There will be a note in the clinical record of members who refuse to sign a release of information for case coordination/integration.
Enforcement:	ABHA and County Partner QM processes

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Seth Bernstein, Executive Director

May 12, 2006

Date Approved by the Governing Board