

ACCOUNTABLE BEHAVIORAL HEALTH ALLIANCE

Policy No. 029

Original Policy Date:	November 21, 2003
Next Review Date:	March 5, 2006 October 24, 2010
Revision History (approval):	March 5, 2004 October 24, 2008
Cross References:	2008 MHO Agreement

Purpose:	To measure effectiveness of the therapeutic interventions by way of a formal outcome measurement process.
Policy:	ABHA and its County partners will routinely collect clinical outcome data utilizing standardized measurement tools. The data from these outcome measurement processes will be analyzed for quality assurance and quality improvement activities. The results of data analysis will be used to improve the quality and effectiveness of services provided by individual therapists, clinical teams, County agencies, and ABHA as a whole.
Objective:	To provide the organization with a reliable clinical outcome measurement process.
Scope:	ABHA services
Procedure:	<p>Examples of ABHA outcome measurement procedures:</p> <p>County Partner outpatient treatment programs currently utilize the Oregon Change Index (OCI) and Youth Oregon Change Index (Y-OCI) tool and use the information gathered to improve the quality and effectiveness of its services. All agencies have been provided with the instructions for use of the OCI and Y-OCI.</p> <p>The Intensive Children's Treatment and Community Services (ICTS) program is contractually obligated to utilize an outcome measurement tool to gauge family perception of outcomes. The specific tool to be used has not been determined at this time.</p>
Enforcement:	Outcomes is a required performance indicator per the MHO Agreement

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Seth Bernstein, Executive Director

October 24, 2008

Date Approved by the Governing Board